The UC Learning Center: Disabling Pop-Up Blockers

In order to launch online courses within the UC Learning Center all pop-up blockers must be turned off. This guide will walk you through disabling pop-up blockers in four common browsers and toolbars:

Internet Explorer (IE)
Mozilla Firefox (PC)
Mozilla Firefox (Mac)
Safari
Chrome (PC and Mac)

Yahoo, Google, MSN Toolbars

Which version are you using?
In order to disable pop-up blockers you may need to know which version of your preferred web browser is currently running on your computer. This guide only includes browsers that currently support the UC Learning Center.

Open your Internet Explorer Browser. Click the Help tab and then click About Internet Explorer. This will tell you which version of Internet Explorer you are currently running. Note: In newer versions of Internet Explorer you may find About Internet Explorer under Tools instead.

Open your Mozilla Firefox browser. Click the Help tab and then click About Firefox. This will tell you which version of Mozilla Firefox you are currently running.

Open your Safari browser. Click the Safari tab and select About Safari. This will tell you which version of Safari you are currently running.

Open your Chrome browser. Click the menu icon: Go to About Google Chrome. This will tell you which version of Chrome you are currently using.

* Knowing which version you are using is also helpful to our support staff when troubleshooting issues within the UC Learning Center.
How to disable Internet Explorer pop-up blocker (works for IE 7 through IE 11)

1. From the **Tools** menu, select **Internet Options**.

2. From the **Privacy** tab, uncheck **Turn on Pop-up Blocker** and click "OK".
3. Alternatively you may wish to set your browser to only allow pop-ups from the UC Learning Center. Next to the Pop-Blocker go to **Settings**.

4. Type in the URL of the site you wish to allow pop-ups from and click **Add**. By adding the UC Learning Center (www.ucrllearning.ucr.edu) to the list of allowed websites, your browser will allow any pop-ups from the UC Learning Center while it continues to block pop-ups from other sites.

If you do not have your Menu bar visible, look for the gear icon on the upper right corner of your browser.
How to disable the Firefox pop-up blocker (PC)

1. From the **Tools** menu, select **Options**.

2. From the **Content** tab, uncheck **Block Popup Windows** and click "OK".
3. If you wish to only allow pop-ups from UC Learning Center, not from every site, click **Exceptions**.

![Allowed Sites - Pop-ups](image)

5. Type in the URL of the site you wish to allow pop-ups from and click **Allow**. By adding the UC Learning Center (www.ucrlearning.ucr.edu) to the list of allowed websites, your browser will allow any pop-ups from the UC Learning Center while it continues to block pop-ups from other sites.
How to disable the Firefox pop-up blocker (Mac OSX)

1. From the Firefox tab, select Preferences.

2. From the Preferences window, choose the Content button and then uncheck Block Pop-up Windows.
How to disable the Safari pop-up blocker

1. From the Safari menu, click on the Safari.
2. In the drop-down menu, uncheck Block Pop-Up Windows.

For more recent Safari Browsers

1. From the Safari menu, click on the Safari.
2. In the drop-down menu, click Preferences.
3. Go to the **Security Tab**

![Security Tab Image]

4. Uncheck **Block pop-up windows**

![Block pop-up windows Image]
Google Chrome (PC and Mac)

Disabling Pop-up Blockers in Chrome is the same whether you are using a PC or Mac computer. Please Note: UC Learning Center Staff generally prefer those using a PC use Firefox or Internet Explorer.

1. **Click** the Chrome Menu icon

2. Go to **Settings**

3. **Click** “Show Advanced Settings” at the bottom of the page
4. This will expand the page even more, find **Privacy** and click **Content Settings**

5. Scroll until you find Pop-Ups, **Select** “Allow all sites to show pop-ups” then click **Done**.
6. If you do not want to allow all sites to have pop-ups go to **Manage Exceptions**

7. **Add** the URL of the sites you wish to allow pop-ups from. Then click **Done**.

By adding the UC Learning Center (www.ucrlearning.ucr.edu) to the list of allowed websites, your browser will allow any pop-ups from the UC Learning Center while it continues to block pop-ups from other sites.
How to disable the Yahoo toolbar pop-up blocker

1. Locate the **Popup blocker icon** and click the down arrow.

2. Make sure **Enable Pop-Up Blocker** is not checked.

How to disable the Google toolbar pop-up blocker

1. Click on the **Wrench icon** on the toolbar and select **Options**.
2. Go to Tools and uncheck Popup Blocker, and then click Save.

How to disable the MSN toolbar pop-up blocker

1. Locate the **Popup blocker icon** and click the down arrow.

2. Check **Allow Pop-ups**.